

Chris Long

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EDUCATION

Bachelor of Science in Computer Information Systems
DeVry University, Southern California
Graduation: March 2003
GPA: 3.96/4.00 – Summa cum Laude

TECHNICAL SKILLS

Visual Basic 6.0 / VB6, Visual Basic.NET / VB.NET, HTML / DHTML, ASP.NET, SQL / SQL Server,
ADO / ADO.NET / Relational Databases, Perl / CGI, COBOL / NetExpress, MS Word / Excel / PowerPoint / Access,
Technical Support / Instruction, Networking, Hardware

PROFESSIONAL SUMMARY

VB.NET / VB6 Software developer with over 13 years of development experience, utilizing a wide variety of I.T. skills.

EXPERIENCE

SSE Setup

1/2004 – Current

Lead Developer / Project Manager

Developed and designed SSE Setup using SDLC methodologies, as an easy-to-use, low-cost program installer/uninstaller that other businesses of all sizes used to install their programs. Since 2007, worked in collaboration with a developer in the Netherlands on it.

SSE Setup provides a full Internet Update management solution, multi-language support, and more. It makes use of numerous low-level Windows technologies.

An example of the many testimonials I have received:

"Your SSE Setup program is wonderful! This by far was the easiest setup builder I have ever used! Thanks for all your hard work!" - Paul Sands, Sprint

Skills utilized: VB (VB6/.NET), C++, UI design, documentation/help, Win32 API, COM, technical support, HTML (website).

Visit the SSE Setup website at: <http://www.ssetup.com>

TextMorph

3/2000 – 5/2008

Lead Developer / Project Manager

Developed and designed TextMorph using SDLC methodologies, as a full-featured text editing program that formats text using pre-programmed or custom tools.

A manufacturer of high-end MP3/Video players from the U.K. wanted to include TextMorph with their new device (to be released 4Q 2008) because the player can also be used to read text on its screen as an e-book reader.

Developed & designed several custom modifications that were required to make the software compatible with this product.

Skills utilized: VB, UI design, documentation/help, Win32 API, COM, technical support.

Private Client
Lead Developer

4/2005 – 2/2007

Developed and designed the creation of a Home Theater UI Remote Control for a large home theater installation (movie-theater like) that interfaced with a server.

Developed, under the direction of the project manager, a UI utilizing custom software and handled all back-end programming for this custom handheld wireless remote control.

Performed substantial hardware and networking tasks, including installing equipment and interfacing all devices to the home automation server. Installed in 2005 and updated in 2007.

Skills utilized: VBScript, VB.NET, C#.NET, Motorola's Premise Home Control Software, UI development, networking, RDP, RS-232

RedRadio, Inc.
Support Engineer

8/2004 – 5/2005

Performed a variety of I.T. tasks for this start-up home automation company.

Developed custom UI touch-screen interfaces with back-end programming logic. These applications interfaced with a home automation server to control home automation functions such as audio, video, security, lights, thermostat, etc.

Built and tested custom rack-mount home automation servers. Utilized various networking technologies.

Provided documentation and help for company products and services. Primary customer support and troubleshooting responsibility; in charge of resolving customer concerns and issues.

Developed and managed the company website and implemented a complete online support forum.

Skills utilized: customer support, hardware building and testing, VB (VB6/VB.NET/VBScript), UI development using custom software, website design (HTML), documentation, networking, troubleshooting, inventory control, more.

Biola University, S.T.A.R. program
Beginning and Intermediate Computer Tutor

9/2002 – 6/2003

Taught two computer classes, one beginning and one intermediate, to junior high and high school students through the Biola University S.T.A.R. program. Concepts taught were Microsoft Office, the Internet, Windows, file management, computer hardware, website design, and relational databases. Other responsibilities included organization, classroom control, interaction with parents, and assignment grading.

DeVry University Senior Project
Lead Developer / Team Leader

3/2002 – 6/2002

Team lead that involved complete SDLC lifecycle development of an entire child management system to keep track of relevant information for a school or daycare facility.

Skills utilized: VB6, SQL, ADO, COBOL, NetExpress, Systems Analysis (ERD, etc.), MS Project, PowerPoint (extensive presentation) and team management.

ORGANIZATIONS AND AWARDS

Sigma Beta Delta – International Honor Society in Business, Management, and Administration
Epsilon Delta Pi – Honor Society for Outstanding Students/Professionals in the Computer Sciences
National Honor Society, California Scholastic Federation, DeVry University Quest for Success
Farmers Insurance Computer Information Systems Scholarship, Christ Lutheran Church Scholarship